



Privacy Policy

We respect your right to privacy. If you interact with Straitline Canvas Ltd. or any of our employees (including, but not limited to: entering our website, communicating with us, requesting a quotation or sale, or entering into a credit agreement), we will apply the following privacy policy.

1. This privacy policy covers interactions between Straitline Canvas Ltd. (also 'Straitline Canvas', 'Straitline', 'we', 'our', or 'us'), and any person interacting with us (also 'you', or 'your'), including, but not limited to, customers, potential customers, and suppliers.
2. You authorise us to collect, retain and use any information about you, for the purpose of supplying you with goods & services, quoting you for goods & services, marketing goods & services we provide to you or a third party, purchasing goods & services from you, assessing your credit worthiness, or enforcing any rights under credit agreements or under our terms and conditions of sale, hire, quotation, purchase or credit (available at www.straitline.co.nz/terms). Examples of information we will collect include, but are not limited to: name, address, contact details.
3. You authorise us to disclose any information obtained to any person, for the purpose set out in clause 2. In particular, we may share information we hold about you with third-party applications and IT/information systems.
4. Where you are a natural person the authorities under clauses 2 and 3 are authorities for the purposes of the Privacy Act 2020.
5. If you would like to view or alter the information we hold about you (as is your right under the Privacy Act 2020), please contact us at the details below.
6. We may take pictures of a completed/installed product, either at our site, at a professional studio, or at your site. We will use these pictures to promote the product (online, via social media, or in promotional material). If we intend to take pictures, we will endeavour to discuss this with you.
7. You may opt out of clause 6 by notifying us in writing, or you may request anonymity.
8. We use cookies, Google Analytics and other third party applications on our website to ensure we can provide you with the best possible experience. By entering our website (www.straitline.co.nz), you are authorising us to use these cookies and/or applications to collect information about you and use it subject to the terms herein.
9. Any phone calls from or to a Straitline Canvas-owned phone may be recorded for training, information verification, and security purposes. This includes calls via landline, VOIP, video conference, mobile phone, or other video/audio calling equipment and/or software.
10. We reserve the right to record video and/or audio on our site (via CCTV cameras or other devices) so we can deter theft on our site, for purchase verification, and to provide a record of health & safety incidents.
11. Straitline Canvas-owned company vehicles may be fitted with dashboard cameras and/or GPS tracking devices, to deter theft and provide a record of any incidents.
12. From time to time, you may provide us with your credit card details to pay an invoice. We will not store these details and will securely destroy any temporary record we have made of them, once the payment is approved. Please do not email credit card details to us.
13. If you provide us with your email address, we may add it to our mailing list and keep you updated with news, events, and/or marketing material. You may unsubscribe at any time or contact us and we will remove you from our email marketing contact lists. If you provide us with your email address, we will deem this consent to contact you, unless you inform us in writing that you withdraw your consent.
14. Emails (and any attachments) from Straitline Canvas email addresses are confidential. Any views expressed do not necessarily reflect the views of Straitline Canvas. If you are not the intended recipient, you must not use, disclose, copy or distribute an email or any information in it or attached to it. Please destroy any copies of emails sent in error.
15. If we share information with you, we expect that you will also respect our right to privacy, and that you will keep any information we provide to you confidential. You are required under New Zealand law to comply with the Privacy Act 2020 for any information shared during our relationship, even if you are not based in New Zealand.
16. We may change this policy from time to time without notice. The current version of our Privacy Policy can always be found at www.straitline.co.nz/terms.